

REPSOL

Updating of technological infrastructure with continuity of service

The project

Client



Used services

- Outsourcing Services

Technology

KANBAN BMC REMEDY IT Service Management. SERVICENOW Microsoft Sharepoint . Microsoft TEAMS. Microsoft Skype.

In 2015 Repsol had 1,300 fully obsolete servers running a Windows 2003 operating system. This assumed a risk to the security and integrity of the organization, as Microsoft announced that it would not develop any updates or corrections for the current system.

Repsol, which relied on their servers their databases, various applications and planned products, required a human team to take the necessary action to solve this problem.

Challenges



Ensure continuity of service during migration.



Articulate a team that would make the project operational.



Update the technology infrastructure with guarantees.



The solution

A team with specialized profiles was created, who, first of all, migrated to the latest versions the critical servers that should continue to work without exception and in parallel, all the servers that could not be migrated were identified for different reasons and were discharged, thus ensuring the availability of information.

The result

Removal of uncertainty and risk of security to which was subject the information and the company's operation as an important part of their servers were outdated.

The migration was a success and managed to upgrade all servers to versions later than 2003, ensuring information security and eliminating all database management systems from obsolete versions of SQLServer .